

## GOVERNMENT INITIATIVES IN PROMOTING CRUISE TOURISM IN INDIA

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Ministry of Ports, Shipping and Waterways Government of India





Presented by Mr. GAUTAM DEY, Traffic Manager, Mumbai Port Authority & Nodal Officer for Cruise

Email: tm@mumbaiport.gov.in gautam.s.dey@gmail.com

#### Status of Cruise Tourism in India

- Thrust area of Govt. of India. Task Force of Ministry of Shipping and Ministry of Tourism; with all stakeholders ports, immigration, Tourism Boards, port health, customs, taxation body, security, cruise operators, tour operators, shipping agents, etc.
- Roadmap and Action plan developed by Bermello Ajamil.
- Seven Cruise Ports developing facilities Mumbai, Goa, Mangalore, Kochi Chennai, Vizag & Kolkata
- River and Inland cruises also promoted



#### Potential of India

	2016	India's Potential	Potential of Mumbai	
Number of passengers	0.2 million	4 million	3.2 million	
Number of passenger ships	166	955	700	
Passengers per ship	1200	4100	4570	
Economic Potential	INR 712 Crores	INR 35500 Crores	INR 28400 Crores	
Employment potential	5000	250000	200000	

#### DRIVERS OF GROWTH

- o Fastest growing economy More disposable income 5.3 million household > 55K USD
- Large domestic and International Tourist base (14 million inbound and 23 million outbound)

As per B & A report appointed by IPA

## Measures Taken By Govt Of India

- 1. Guaranteed berths to cruise ships
- 2. Ousting charges removed
- 3. Concessional uniform single rate for all Major ports
- 4. E-Visa and on-arrival visa facilities
- 5. Single e-Landing card introduced, valid for all ports in cruise itinerary
- 6. Cabotage waived for foreign cruise vessels
- 7. Up-gradation and Modernization of Cruise Terminal
- 8. Construction of new Cruise Terminals taken up









#### Measures Taken By Government ... Contd

- 9. Roadmap drawn for the development of Cruise in India .
- 10. Efforts are being made for addressing GST and Customs duty Issues of Cruise stakeholders.
- 11. Participation in International Cruise Exhibition Miami, Dubai, Azerbaijan.
- 12. Volume Discount in Port Tariff upto 30% for Domestic Cruise Ship.
- 13. Workshops/Seminars held in Mumbai for Cruise Promotion.
- 14. SOPs for Customs, Immigrations, CISF, Ports etc and Covid SOP for Domestic Cruise
- 15. Training / sensitisation sessions held.
- 16. Grants by Ministry of Tourism to the Cruise Infrastructure

#### VARIOUS STAKEHOLDERS IN CRUISE OPERATIONS

- 1. CUSTOMS
- 2. IMMIGRATION
- 3. CISF
- 4. PORT HEALTH OFFICER
- 5. DG SHIPPING
- 6. STATE MB
- 7. STATE TPB
- 8. INDIA TOURISM
- 9. MoS & MoT
- 10.RTO
- 11.STATE POLICE
- 12.TRAFFIC POLICE
- 13.BMC







- 1. SHIP
- 2. PAX
- 3. CREW
- 4. ISPS

- 1. CRUISE LINES
- 2. CRUISE AGENTS
- 3. TOUR AGENTS + GUIDES
- 4. EVENT ORGANISERS
- 5. TRANSPORT OPERATORS
- 6. TAXI SERVICES
- 7. PROVISION SUPPLIERS
- 8. GARBAGE COLLECTION
- 9. WATER SUPPLIERS
- 10.BUNKER SUPPLIERS
- 11.CONFERENCES & SERVICES
- 12. CONSULTANCY SERVICES
- 13. FOREIGN VISITORS

#### Status of Cruise Passengers and Vessels arriving in India (Financial Year)

#### **International Cruises**

	FY 2017-18		FY 2018-19		FY 2019-20	
	No. of Passengers	No. of cruise Vessels	No. of Passengers	No. of cruise Vessels	No. of Pasengers	No. of Vessels
Chennai Port	1244	2	3685	5	612	2
Cochin Port	47727	42	62753	49	67907	44
New Mangalore Port	24258	22	29372	26	24080	21
Mormugao Port	43726	32	47778	35	57241	38
Mumbai Port	56601	40	58858	42	76489	44
Vishakhapatnam Port	0	0	219	3	0	0
TOTAL	173556	138	202665	160	226329	149

#### **Domestic Cruises**

Mormugao Port	0	0	32732	67	95634	125
Mumbai Port	0	0	27899	64	145616	177
TOTAL	0	0	60631	131	241250	302

#### CRUISE PORTS IN INDIA

	PORTS	STATUS
1	MUMBAI	Present Terminal being replaced by a new terminal 10 times the size.  Estimated cost of Rs. 495 Crores
2	MORMUGAO	Existing Terminal + New Planned at 26 USD million (Rs. 183 crores) Cruise Terminal building of 1650 sq.m area has been constructed at a cost of 26 million USD
3	COCHIN	Existing Terminal
4	NEW MANGALORE	Existing Terminal
5	CHENNAI	Existing Terminal
6	<u>VIZAG</u>	Estimated Cost of New Terminal 12 million USD (Rs. 84.83 Crores)

## New Destinations being developed within India

#### Tender Places in Ports

- Maharashtra Tarkarli, Murud Janjira, Ganpatipule.
- Kerala Thiruvanathpuram, Vizhinjam, and Calicut.
- Gujarat Diu, Porbandar, Dwarka, etc.
- Lakshdweep islands and Kadmat island





## Future Action Plan



- Continuously improve guest experiences
- •Create awareness about cruise tourism to achieve the latent potential of the Indian market
- Develop terminals & port infrastructure
- Develop new destinations
- •Cutting-edge technology for seamless processes ERP, RFID, Face recognition etc

## INDIA - TARGET

	5 YEARS	10 YEARS
No of calls	1000 Ship callings	2000 Ship callings
No of Pax	One million Cruise passengers per annum	Three million





# Come, Cruise India

Thank You



## MUMBAI PORT TRUST

#### TECHNICAL FEATURES OF NEW INTERNATIONAL CRUISE TERMINAL

- Cruise ships upto 5000 passengers
- 7 Lakh pax capacity
- Cruise ship handled per annum 200
- G+3 structure iconic design on cruise concept (Estimated cost 495 Crores inclusive of PPP investment)
- Total Construction Area 4,15,000 sq.feet
- Total Operational Area 170,000 sq.feet (approx.)
- No of days operations -365
- · Facility open to local citizens for recreation, leisure and retail
- Draft available at berth 10.5 m
- Operation and Maintenance of Terminal on PPP model
- Target Date of Completion February 2024

## MORMUGAO CRUISE TERMINAL

- Cruise Terminal building of 1650 sq.m area has been constructed.
- New Cruise Terminal estimated cost of 26 million USD is planned to be constructed. Tender Scrutiny completion (expected date 22 December 2021).
- Amenities Planned
- Car / Coach Parking facilities
- Customs Security, Immigration, Baggage handling
- Waiting departure halls
- Cafeteria /snack, lounge
- Duty free shop
- Business centre
- Office area
- Counter information and hotel and travel reservations etc.

## NEW MANGALORE PORT TRUST

- ISPS Compliant Port
- Instant Access to Highways, Rail, Airport
- Concession in port related charges
- E-visa stamping at the cruise lounge
- ATM and money exchange
- Passport & Immigration checking
- Locker (Customs & Immigration)
- Tourism Room
- Public Address System.
- Port Health Officers Room
- Baggage Handling room
- Duty free shop, Handicraft shop
- Cafetaria/Snack Bar
- Conference Hall and Toilets

## COCHIN PORT TRUST

- International Cruise Terminal inaugurated by Hon'ble Prime Minister on 14.02.2021
- Fully air conditioned hall
- Passenger lounge
- 48 Immigration counters
- 10 Customs clearance counters
- Security check, /counters
- PA System, Sign boards, Queue Managers
- Parking lots for luxury coaches, Cars
- Prepaid Taxi counters
- Commercial space for Cafetaria, Duty free shopping etc
- Baggage scanners, Trolleys, Buggies, Metal detectors etc
- External toilet block
- Mobile charging facilities/laptop plugging
- Project cost: Rs. 23.25 crores for cruise terminal and Rs. 10.29 crores for additional infrastructure including parking area, Kochi Haat etc, with the grant from the Ministry of Tourism

## CHENNAI PORT TRUST

#### FACILITIES AT CHENNAI PORT

- Terminal area of 3200 sq.m at WQIV in Ambedkar Dock
- Modernized with Escalators, PA system, Scanners etc
- 24 x 7 navigational facility to handle vessels 12 m draft.
- Separate lounges for domestic / over seas tourists.
- A/C VIP lounge with facilities for disabled persons.
- Facilities for Baggage scanning and 2 duty free shops

### VISAKHAPATNAM PORT TRUST

- It is one of the leading major ports of India. The Port islocated on the east coast of India in between Chennai and Kolkata. The Port has three harbours viz outer harbour, inner harbour and the fishing harbour. The outer harbour with a water spread of 200 hectares has 6 berths and the inner harbour with a water spread of 100 hectares has 18 berths.
- Passenger ship at this port is available every month from the Port of Vishakhapatnam to Port Blair, Andaman Nicobar islands, India. The state run Shipping Corporation of India deploys large size passenger ships for ferrying passengers and essential goods from Port of Vishakhapatnam Port to Port blair is 1100 nautical miles.
- Estimated Cost of New Terminal 12 million USD